Clare Snyder

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Education	UNIVERSITY OF MICHIGAN, ANN ARBOR, MI	2019 – present
	Ross School of Business	
	PhD Technology and Operations	
	Advised by Samantha Keppler and Stephen Leider	
	CORNELL UNIVERSITY, ITHACA, NY	2015 – 2019
	College of Engineering	
	BS Information Science, Systems, and Technology	
	Magna Cum Laude	
	Advised by Siddhartha Banerjee	

Research

1. Algorithmic Understanding Under Pressure: A Behavioral Study of Algorithm Reliance in Large-Scale Personalized Services.
With Samantha Keppler and Stephen Leider. *Available at SSRN.*
· Major Revision, *Management Science.*
· Selected for MSOM SIG Day Service Management Track, 2023.

2. Making ChatGPT Work for Me.
With Samantha Keppler and Park Sinchaisri.
· Major Revision, *CSCW.*

In Progress

3. Algorithm Reliance for Binary Classification: Implications for Accuracy and Fairness.
With Samantha Keppler and Stephen Leider.

4. Human-Centered AI for Education.
With Samantha Keppler and Park Sinchaisri.

Other Research

5. Snyder C, Pogue BW, Jermyn M, et al. (2018) Algorithm development for intrafraction radiotherapy beam edge verification from Cherenkov imaging. *J Med Imaging (Bellingham), 5*(1) DOI 10.1117/1.JMI.5.1.015001

Presentations

1. ALGORITHMIC UNDERSTANDING UNDER PRESSURE.
· MSOM – Service SIG, 2023, Montreal, Canada
· Behavioral Operations Conference, 2023, Baltimore, MD
· POMS Annual Conference, 2023, Orlando, FL
· Conference on AI, ML, and Business Analytics, 2022, Boston, MA

· INFORMS Annual Meeting, 2022, Indianapolis, IN
· MSOM Annual Conference, 2022, Munich, Germany
· Behavioral Operations Conference, 2022, Fayetteville, AR
· POMS Annual Conference, 2022, virtual
· INFORMS Annual Meeting, 2021, Anaheim, CA

2. MAKING CHATGPT WORK FOR ME
· POMS Annual Conference, 2024, Minneapolis, MN

3. ALGORITHM RELIANCE FOR BINARY CLASSIFICATION.
· Behavioral Operations Conference, 2024, Boulder, CO
· POMS Annual Conference, 2024, Minneapolis, MN
· INFORMS Annual Meeting, 2023, Phoenix, AZ
· POMS Annual Conference, 2023, Orlando, FL

4. HUMAN-CENTERED AI FOR EDUCATION
· POMS Annual Conference, 2024, Minneapolis, MN

Awards	THOMAS W. LEABO FELLOWSHIP	2024
	For academic and teaching excellence	
	JAMES S. AND BONNIE B. REECE SCHOLARSHIP	2024
	EMERITUS AWARD NOMINEE	2021
	T&O department nominee for best second-year PhD paper	
	TAU BETA PI HONOR SOCIETY	2018
	NATIONAL MERIT SCHOLARSHIP	2015

Teaching	INSTRUCTOR - UNIVERSITY OF MICHIGAN	
	TO 313: Operations Management	Fall 2022
	Core BBA course. 76 students. *Evaluation: 4.8/5.*	
	TEACHING ASSISTANT - UNIVERSITY OF MICHIGAN	
	TO/BE 435	2023, 2024
	TO/BE 635	2022, 2023, 2024
	EMBA 610	2023
	TO 502	2021
	WMBA 623	2020, 2021
	EMBA 603	2020, 2021
	TEACHING ASSISTANT - CORNELL UNIVERSITY	
	ORIE 3800	2019

	CS 2800	2017 – 2019
	PHYS 1112	2016 – 2017

Service

REVIEWER
Management Science

SESSION CHAIR
INFORMS 2023, POMS 2024, INFORMS 2024

ROSS PHD FORUM

Interim President		2023
Social Chair		2021 – 2023

Skills

PROGRAMMING
R, Python, Stata, MATLAB, SQL, HTML, CSS, PHP, JavaScript, Java, AMPL, z-Tree.